

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

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APPROVED

EFFECTIVE DATE: 12/1/12

DOCKET/TC/PROJ NO: 40720

**POKA LAMBRO TELEPHONE COOPERATIVE, INC.**  
Tahoka, Texas

**SECTION 11**  
13<sup>th</sup> Revised Contents, Page 2  
Replacing 12<sup>th</sup> Revised Contents, Page 2

**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

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By: David McEndree  
Title: CEO

Effective:

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED  
JUN - 1 '11 ORDER 39251  
CONTROL # \_\_\_\_\_

MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS

I. PRIVATE LINE SERVICES AND CHANNELS

A. General

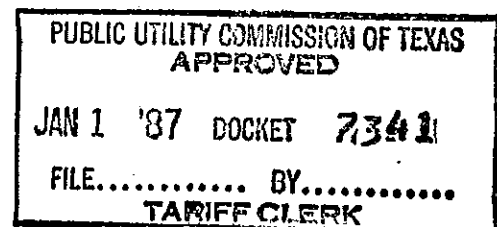
Intraexchange Private Line Service is facilities furnished by the Cooperative for telecommunications, signaling, telemetry and electrical control purposes, solely for the use of a customer within the same Exchange Service Area.

1. Channels for services not specifically named elsewhere in this tariff, and for purposes other than telecommunications, will be furnished where facilities are available and where, in the judgement of the Cooperative, the use to be made of such channels is not contrary to Cooperative regulations or detrimental to other services.

2. The Cooperative does not represent to furnish channels with a transmission level of a grade better than circuits used for normal telecommunications. Higher grade channels will be provided only when physically and economically practicable on the part of the Cooperative as provided in Paragraph 3 below.

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Box 1304, Tahoka, TX 79373

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

I. PRIVATE LINE SERVICES AND CHANNELS (Continued)

TM

A. General (Continued)

3. Channels, when adaptable, may be used for alarm, telemetry, teletype-writer, control and other similar services at the same charges. If modifications are required, additional monthly rates, installation and/or construction charges based upon costs will be applicable as provided in Section 6, Special Service Arrangements.

4. Private line service may not be connected to the telecommunications network for local exchange service or long distance message service.

5. Channels, for use in connection with interexchange facilities for radio broadcasts; channels between pick-up points and a radio station and studio, between studio and/or station and transmitter will be furnished at published rates of the the Private Line Services Tariff which Southwestern Bell Telephone Company has on file with the Public Utility Commission of Texas.

B. Rates for Interexchange Private Line Service Channels

1. Private line Channels are measured by circuit distance. The following rates are applicable to all standard types of channels listed above:

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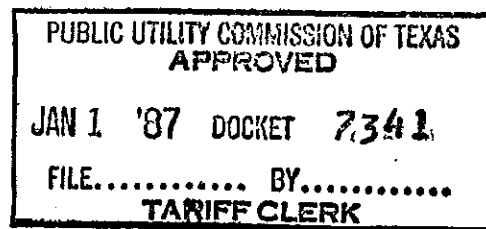
	Mo. Rate	I.C.
a. Local Channel, 2 Wire First 1/2 mile or fraction (LPR )	\$2.00	(1)
b. Each additional 1/4 mile or fraction (LPM )	.75	
c. Local Channel, 4 Wire First mile or fraction (LCB )	\$4.00	(1)
d. Each additional 1/4 mile or fraction (LPM )	1.00	

Note: (1) An installation charge equal to the cost of labor required to install above channels is applicable to each channel in lieu of a Service Connection Charge. The minimum installation charge will be \$20.00.

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**I. PRIVATE LINE SERVICES AND CHANNELS (Continued)**

**B. Rates for Interexchange Private Line Service Channels**

**2. Extension Line Mileage**

The rates and charges set forth below apply if the necessary facilities are available. If unusual expenditures are involved in making facilities available, the customer may be required to pay an additional charge to cover the unusual expenditure and/or to contract for service beyond the initial service period. The rates are applicable for a maximum of one thousand (1,000) feet for residence service. For distances over one thousand (1,000) feet, another residence line will be required.

**a. Application of Rates**

Mileage is calculated for the route distance between buildings or premises for each two-point extension channel. Mileage is calculated in 100 ft. increments with fractions rounded to the next higher 100 ft. for each line.

**Detached Extension Line**

	<u>Mo. Rate</u>
(1) First 100 feet (@DM)	\$1.00
(2) Each add'l 100 ft. or fraction thereof (@DM)	\$1.00

**II. OTHER RULES AND REGULATIONS**

In addition to rules and regulations set forth in this tariff section, the General Rules and Regulations established in Section 3 are also applicable to any services and facilities provided herein.

**III. RESERVED FOR FUTURE USE**

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

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IV. JOINT USER SERVICE

A. General

1. Joint user service is an arrangement whereby an individual, firm, corporation or an association doing business under a separate name may share in the use of a primary customer's business telephone service. To facilitate this use, an alphabetical and classified directory listing will be provided for each joint user without additional charge. The customer's facilities will not be extended off the premises on which the primary service is located to provide joint user service only.

2. Joint user service is furnished upon application as follows:

(a) Application for the use of the customer's service by an individual, firm, company or association doing business under a separate name and occupying jointly, or in part, the premises on which primary service is located, or the premises on which the customer has existing off-premises service.

(b) Application for the use of the customer's service for another business publicly conducted by the customer and differing in character or scope and in name from the business for which the facilities are furnished.

(c) Application for service to be furnished over the facilities utilized in furnishing service to the customer, but in the name of another individual, firm, company, corporation, or association represented by the customer if the use of the name to be listed is authorized by the owner of the name.

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

IV. JOINT USER SERVICE (Continued)

A. General (Continued)

3. Joint user service will not be applicable when, in the opinion of the Cooperative, the service arrangement requested does not constitute the sharing of the primary customer's telephone service.

4. The minimum charge for joint user service shall be the monthly rate as set forth in this section. If a listing is included in the telephone directory, the charge will continue until the end of the directory period unless:

(a) The joint user vacates the primary customer's premises.

(b) The primary customer's service is discontinued.

(c) The joint user becomes a customer to business service in the same exchange.

5. Joint user service is not furnished in connection with foreign exchange service.

B.

Rates and Charges

Joint User Service, per line (@JU )

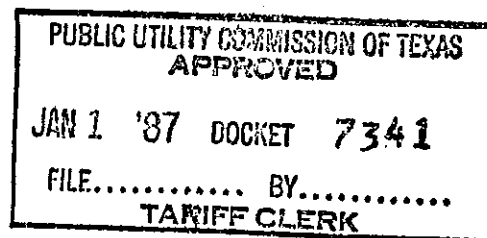
Mo. Rate

(1)

Note: (1) Fifty percent (50%) of applicable line access charge.

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

V. TELEPHONE CALLING CARD SERVICE

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Telephone Calling Cards may be issued to customers who have established telephone service and shall have established and maintained proper credit as set forth in Section 3, Part VI, Establishment and Maintenance of Credit.

Telephone Calling Cards permit the customer to place toll (long distance) calls from locations other than the telephone number the card is issued on and are valid only for charging calls to the telephone number to which it is keyed.

Telephone Calling Cards may be issued as Full Service Calling Cards which authorize calls from any telephone service to be charged to the Calling Card by the card holder. Calling Cards issued to provide Restricted Service authorize calls from any telephone service to only the number on which the Calling Card is issued by the card holder.

The customer will be responsible for all calls made with the assigned Calling Card. The Cooperative must be notified at once if the card is lost or stolen.

Telephone Calling Cards are not transferable and become void when the telephone service to which the card is keyed has been disconnected. Cards can be cancelled at the discretion of the Cooperative for valid cause and remain the property of the Cooperative.

Calling Cards may be issued on an annual basis and will be reissued with a new number automatically before the expiration date, provided the customer has properly maintained credit as specified in Section 3.

VI. VACATION SERVICE

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A. General

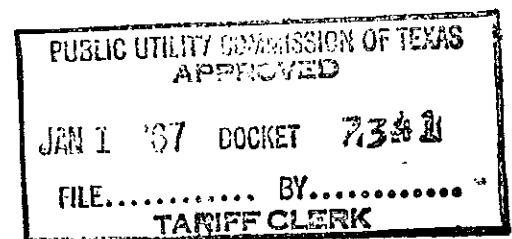
Vacation Service is provided to individual line customers whose requirements for telephone services are less than that which might normally be provided in any twelve (12) month period, and are not applicable to multi-line accounts.

Upon request from a customer having any class of individual line exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Credit card or third number long distance charges may not be charged to a number that is on temporary suspension or vacation rates.

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POKA LAMBRO TELEPHONE COOPERATIVE, INC.  
TAHOKA, TEXAS

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Replacing 1st Revised Page 7

**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

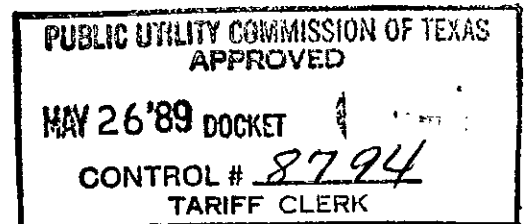
**VI. VACATION SERVICE**

Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. A restoration of service charge will be made when service is restored. If service is restored at a location other than where service was suspended, the applicable service charges will apply.

Charges may be billed in total prior to the suspension of service or monthly at the option of the Cooperative.

**B. Rates**

The monthly rate will be based upon 50% of the regular rate for the basic access line charge suspended for a minimum of 30 days and a maximum of 180 days. Services other than basic local service will be billed at the full monthly rate.



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Box 1340, Tahoka, TX 79373

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

VII. DIRECT INWARD DIALING (DID) SERVICE

A. General

1. Direct Inward Dialing Service consists of the central office switching equipment necessary to provide direct inward dialing from the local exchange and long distance telecommunications network to stations and attendant positions associated with customer premises switching systems.

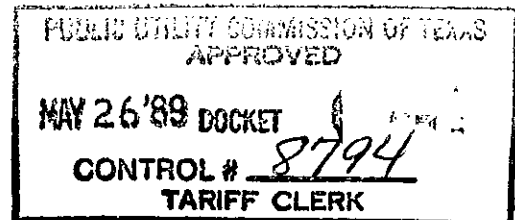
2. The provision of DID Service is subject to the availability of Telephone Cooperative facilities and telephone numbers and the utilization of appropriate customer premises equipment.

3. DID Service must be provided on all lines in a trunk or access line group arranged for inward service. The service does not contemplate the routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or access line group.

4. The operational characteristics of interface signals between Telephone Cooperative-provided connecting arrangements and customer-provided switching equipment must conform to Telephone Cooperative specifications.

5. The Telephone Cooperative shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Cooperative render any customer-provided facilities obsolete, require modification of or otherwise affect the use or performance of such facilities.

6. The Telephone Cooperative will provide directory listings in accordance with the regulations of Section 7 of this Tariff. Direct inward dialing numbers furnished under these provisions are not entitled to free directory listings.



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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**VII. DIRECT INWARD DIALING (DID) SERVICE (Continued)**

**A. General (Continued)**

7. Customer-premises switching systems must be able to intercept unused numbers transmitted to the switching equipment.

8. The rates and charges for this service contemplate the use of standard Telephone Cooperative equipment and serving arrangements.

9. Direct Inward Dialing telephone numbers are normally provided in blocks of 10 or 100 consecutive numbers. However, the blocks may be provided on a nonconsecutive basis if this is within the normal limitations of the serving office. The Telephone Cooperative retains its rights to the telephone numbers used in DID Service as provided in Section 3 of this Tariff.

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**B. Rates**

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
Direct Inward Dialing Service to Customer-Premises Switching Systems:			
Block of 10 DID Numbers Assigned	\$11.00	\$100.00	N
First 100 DID Numbers Assigned	\$110.00	\$100.00	
Each additional 100 DID Numbers assigned over the first 100	\$65.00	\$100.00	
Trunk Termination, each(2)	\$26.60	(1)	T

(1) Applicable Service Connection Charges as shown in Section 5 of this tariff.

(2) The Trunk Termination charge won't apply when customers order DID number blocks with alternate trunk facilities, such as an ISDN-PRI service, wherein the ISDN-PRI Access rate element provides for the trunk termination function.

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By: David McEndree  
Title: Chief Executive Officer

Effective:



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

VIII. DIRECT OUTWARD DIALING (DOD) SERVICE

A. General

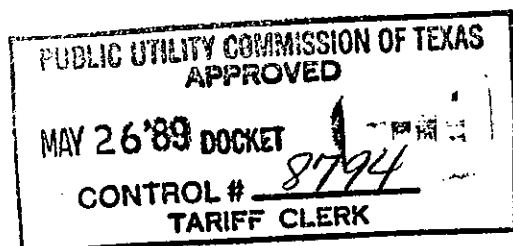
1. Direct Outward Dialing Service consists of the central office switching equipment necessary to provide direct outward dialing to the local exchange and long distance telecommunications network from stations and attendant positions associated with customer premises switching systems. The service includes the central office equipment necessary for identification of outgoing long distance message telecommunications service by trunk group.

2. The provision of DOD Service is subject to the availability of Telephone Cooperative facilities and telephone numbers and the utilization of appropriate customer premises equipment.

3. DOD Service must be provided on all lines in a trunk or access line group. Where the service is requested and provided on more than one trunk or access line group, each such group will be considered a separate service in determining charges.

4. The operational characteristics of interface signals between Telephone Cooperative-provided connecting arrangements and customer-provided switching equipment must conform to Telephone Cooperative specifications.

5. The Telephone Cooperative shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Cooperative render any customer-provided facilities obsolete, require modification of or otherwise affect the use or performance of such facilities.



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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

VIII. DIRECT OUTWARD DIALING (DOD) SERVICE (Continued)

A. General (Continued)

6. The rates and charges for this service contemplate the use of standard Telephone Cooperative equipment and serving arrangements.

7. The Telephone Cooperative retains its rights to the telephone numbers used in DOD Service as provided in Section 3 of this tariff.

B. Rates

	<u>Monthly Rates</u>	<u>Installation Charges</u>	
Direct Outward Dialing Service from Customer Premises Switching Systems:			
First 10 DOD Trunks or Access Lines in a group	\$300.00	\$240.00	
Per trunk or access line charge for each subsequent trunk or access line	(2)	(1)	I
(1) Applicable service connection charges as shown in Section 5.			
(2) Applicable Business Access Line Rate (B1) listed in Section 4 of this Member Services Tariff.			N N

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P.O. Box 1340, Tahoka, TX 79573

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

IX. CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features:

a. Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This permits putting the first call on hold so that a second call can be answered.

b. Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding Service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.

c. Three Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not meet normal standards.

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RECEIVED SEP 19 1990

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

IX. CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features: (Continued)

d. Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. A customer may subscribe to only one of either the 8 code capacity or 30 code capacity on the same line.

2. Custom Calling Services can be provided in connection with individual line residence and business service. Rotary line groups must have all lines in group equipped. Public pay service is excluded from this service.

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Box 1340, Tahoka, TX 79373

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**IX. CUSTOM CALLING SERVICES (continued)**

**B. Rates and Charges**

The following rates and charges apply in addition to the established rates and charges for each local exchange access line with which these features are associated. However, once service is made available, the Cooperative will waive the installation charges for 90 days after the service is initially offered.

	Monthly Rate		I.C.	
	Residential	Business		
1. Individual Service				
Call Waiting	\$2.00	\$3.00	(1)	I
Call Forwarding	\$2.00	\$3.00	(1)	
Three Way Calling	\$3.00	\$3.50	(1)	
Speed Calling (8 Code)	\$2.50	\$3.50	(1)	
Speed Calling (30 Code)	\$3.00	\$4.50	(1)	
2. Packaged Service				
Any Four Features	\$5.00	7.50	(1)	I

- (1) The installation charge for any single custom calling feature or any combination of features is \$5.00. No other service charge is applicable to the installation of custom calling service. The \$5.00 installation charge does not apply if custom calling is installed at the same time as the initial installation of telephone service.

**PENDING**

SUBMISSION DATE: 6/19/07  
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STAFF NAME: DL

Approved 9/20/07  
Effective 10/1/07

By: David McEndree  
Title: Chief Executive Officer

Effective:



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

X. ADVANCED CALLING SERVICES

(N)

A. General

1. Advanced Calling Services (ACS) consist of a group of features individually described under Section B which allow customers to efficiently manage the communications over their Exchange Access Lines. This call management is possible only when the calling party's telephone number can be delivered from the central office originating the call to the terminating central office serving the called party. ACS features are optional services offered in addition to regular exchange service.

2. ACS features are available to residence and business customers subject to the availability of Central Office equipment and facilities. Individual feature availability may differ by exchange.

3. To use Advanced Calling Services, customers must dial a specific designated activation code.

4. ACS features will be functional under the following conditions:

a. When both the originating customer and the terminating customer are served from the same central office.

b. When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities.

5. Advanced Calling Services may not function when calls originate from or terminate to equipment not suitably equipped for Advanced Calling Services.

6. The telephone company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ACS Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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Issued by: General Manager  
P. O. Box 1340  
Tahoka, TX 79373

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

X. ADVANCED CALLING SERVICES (continued)

B. Feature Descriptions

Advanced Calling Services are optional telephone service arrangements which provide one or more of the following features.

1. Repeat Dialing - Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the telephone company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation.

2. Call Return - Enables the customer to automatically redial the telephone number of the most recent incoming call. The telephone company's equipment will make repeated attempts to establish the call, for a thirty (30) minute period beginning with the customer's activation of Call Return if the telephone number for the most recent incoming call. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

3. Call Trace - Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If a trace is successful, the telephone company's equipment will record the results of the trace will note be provided to the customer directly. For further action to be taken, the customer is required to contact the telephone company Business Office during normal working hours and work days. Call Trace detail will be retained by the company and made available for 10 business days after the trace has been initiated.

4. Priority Ringing - Provides the customer with a distinctive alerting signal, ring or call waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from a maximum of six (6) preselected telephone numbers. The customer can construct or modify a telephone number screening list by dialing a unique code. The telephone company's equipment will screen incoming calls against the customer's list and provide a distinctive ringing pattern for telephone numbers on the customer's list. (M)

Issued by:

General Manager  
P.O. Box 1340  
Tahoka, TX 79373

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**MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**B. Feature Descriptions (continued)**

5. Preferred Call Forwarding - Enables the customer to forward incoming calls from a maximum of six (6) specified telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The telephone company's equipment will screen incoming calls against the customer's list and forward only calls from telephone numbers included on the list. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

6. Call Blocker - Enables customers to block the last incoming call or calls from a maximum of six (6) specified telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. The telephone company's equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call blocker via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can dial a special code after an unwanted call and block the number. Callers whose numbers are blocked are directed to a telephone company recorded announcement.

7. Special Call Acceptance - Enables a customer to designate a maximum of six (6) telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number a screening list by dialing a unique code. The telephone company's equipment will screen incoming calls against the customer's list and complete calls from numbers on the customer's list. Calls from all other numbers will be routed to a recorded announcement.

8. Anonymous Call Rejection (ACR) - Allows subscribers to automatically reject all calls that have been "blocked," and therefore marked anonymous by the calling party. When ACR is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

9. Call Forwarding-Busy/Don't Answer - Allows an incoming call to the customer's line to be automatically forwarded to a preselected telephone number within the exchange or on the long distance telecommunications network when the line encounters a busy condition and is not answered after a pre-determined number of ringing cycles. Any toll charges generated by the use of this feature will be charged to the Call Forwarding customer.

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By: David McEndree  
Title: Chief Executive Officer

**Public Utility Commission of Texas  
APPROVED  
March 5, 2014  
Control # 42234**

**MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (Continued)**

**B. Feature Descriptions (Continued)**

**9. Caller ID Services**

a. ~~Calling Name Delivery~~ - Allows customers to receive and display the Calling Party Name on incoming calls. When a Calling Name Delivery equipped line is on-hook, the calling party's name associated with the calling access line is transmitted across the line during the silent interval between the first and second ring. Calling Name Delivery subscribers must provide and connect their own compatible customer premises equipment to display the calling name transmission.

b. Calling Number Delivery - Allows the transmission of Calling Party Number to the subscriber's access lines. When a Calling Number Delivery equipped line is on-hook, Calling Party Number is transmitted across the line during the silent interval between the first and second ring. Calling Number Delivery subscribers must provide and connect their own compatible customer premises equipment (CPE) to process the Calling Party Number transmission.

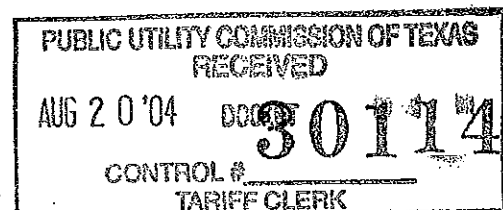
c. Call Waiting ID - Allows the customer to receive and view the Calling Name and/or Number for an incoming call while conducting a call. This feature allows the customer to identify the waiting caller before choosing to answer the call. The following limitations apply:

In order to subscribe to Call Waiting ID, the customer must also subscribe to Calling Name and/or Number Delivery and connect their own compatible customer premises equipment (CPE) in order to view calling party name and/or number.

Call Waiting ID Service will be provided in connection with individual and multiline residence and business lines. Although this service is available on line-side PBX trunk connections, it is not available on trunk-side PBX connections, such as DID. In addition, Pay Telephones Services are excluded from this tariff offering.

By: David McEndree  
Title: CEO

Effective:



MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS

X. ADVANCED CALLING SERVICES (Continued)

B. Feature Descriptions (Continued)

9. Caller ID Services (Continued)

d. Caller ID General Regulations - Caller ID Service is available in connection with individual and multiline residence and business lines only, where technically feasible. Although this service is available on line-side PBX trunk connections, it is not available on trunk-side PBX connections, such as DID. In addition, party lines, IMTS service, pay telephone services are excluded from this tariff offering.

Caller ID Service is offered on a subscription basis which requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID or not, has per call blocking capability, unless that customer is calling from a pay telephone or trunk-side PBX service.

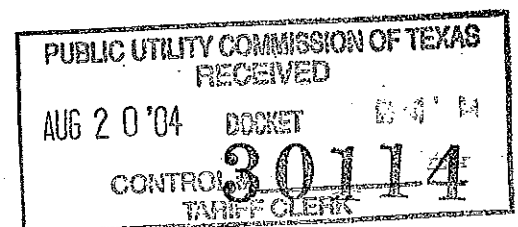
The blocking of Caller ID Service will not be provided on calls originating from a pay telephone or trunk-side PBX service.

Per-line blocking will be offered at no charge to a particular customer if the Commission receives from the customer written certification that the customer has a compelling need for per-line blocking.

Per-line blocking will be offered at no charge to a particular customer if the Commission receives from the customer written certification that the customer has a compelling need for per-line blocking or if the customer contacts the Company directly. Customers who request per-line blocking also have the ability to unblock their line on a per-call basis by dialing an access code (\*82 or 1182) immediately prior to placing the call. The \*82 (or 1182) access code deactivates per-line blocking and delivers the calling party information for that call. Per-line blocking is automatically reactivated when the customer terminates the call.

By: David McEndree  
Title: CEO

Effective:



**MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**B. Feature Descriptions (continued)**

**9. Caller ID Service (continued)**

**d. Caller ID General Regulations (continued)**

Any Company calling party may prevent the delivery of calling party information to the called party by dialing an access code immediately prior to the placing a call. The access code activates per-call blocking. Per-call blocking is available at no charge.

If the calling party activates blocking, the calling party information will not be transmitted across the line. Instead, Caller ID subscribers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block delivery of calling party information.

The Company shall not be liable for any and all claims for damages caused, or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number which the calling party has requested to be omitted from the telephone directory or the disclosing of such calling party information to any person.

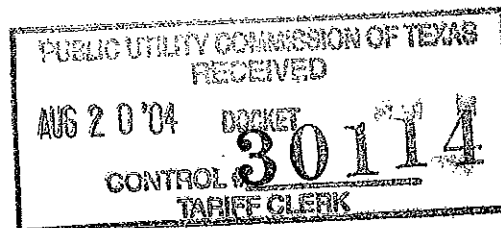
The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number.

The Company shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunications utility by the Company.

When a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has equipment to display calling party information.

By: David McEndree  
Title: CEO

Effective:



**MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**B. Feature Descriptions (continued)**

**9. Caller ID Service (continued)**

**d. Caller ID General Regulations (continued)**

A person may not use Caller ID Service to compile and sell specific local call information without the affirmative consent or approval of the originating telephone customer. This restriction does not prohibit the Caller ID subscriber from: (1) verifying network performance or testing the provision of caller identification service; (2) compiling, using, and disclosing aggregate Caller ID information; or (3) complying with applicable law or legal process.

**e. Caller ID - Feature Interaction**

Caller ID information will not be displayed under the following conditions:

- If the called party is off-hook
- If the called party answers during the first ring interval.

Caller ID is not available with distinctive ringing services having a silent interval length insufficient for delivery of calling party information.

Identification of specific stations or extensions served by CPE is not possible. The main directory number of the CPE will be displayed.

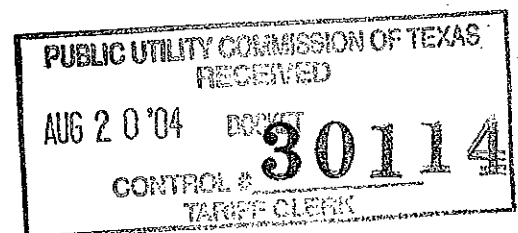
Caller ID will not be displayed for calls made on a multiparty line. The called party will receive an "unavailable" indicator.

Caller ID will be terminated and displayed for calls made from another central office only if it is linked by appropriate facilities.

When Caller ID Service is provided in connection with line-side PBX trunk connections, the Company makes no guarantee that the calling party information will be delivered in a manner such that the customer's equipment will be able to transmit that information to the stations or extensions served by the CPE.

By: David McEndree  
Title: CEO

Effective:



**MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**B. Feature Descriptions (continued)**

**9. Caller ID Service (continued)**

**e. — Caller ID - Feature Interaction (continued)**

Customers subscribing to Caller ID services in conjunction with line-side PBX connections are responsible for the provision of compatible CPE which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with Caller ID services on line-side PBX connections will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any damage to the customer's equipment due solely to the transmission of the calling party's information or for any incompatibility of the customer's equipment to perform satisfactorily with the information transmitted.

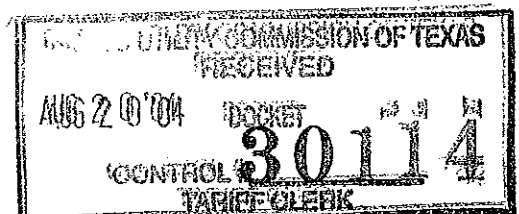
**f. State and Local Government Undercover Operations Special Service Arrangement**

The parameters of the special service arrangement are as follows: State and local government entities authorized to conduct undercover or surreptitious civil or criminal investigations, where the existence or conduct of an investigation or the identity of the investigator may be disclosed or compromised by Caller ID Services, may be eligible to receive at no charge, for a period not to exceed 90 calendar days, local exchange business, key or line-side PBX access service lines to be used only in connection with a service arrangement that will mask the identity of the calling party. In addition, any nonrecurring charges and End User Common Line Rate Element associated with the access lines will be waived. All monthly and nonrecurring charges, including the End User common Line Rate Element charge will begin to accrue for each access line on the 91st calendar in-service day.

The services provided under the special service arrangement will be offered only in exchanges where Caller ID Service is available.

By: David McEndree  
Title: CEO

Effective:





**MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**B. Feature Descriptions (continued)**

**9. Caller ID Service (continued)**

**f. State and Local Government Undercover Operations Special Service**

**Arrangement**

Each state or local government entity must request and receive sponsorship, on an individual access line basis, from the Texas Attorney General for access or subscription to this special arrangement. The special service arrangement must be requested by the Texas Attorney General on behalf of any state or local government entity which, in the judgment of the Texas Attorney General, is authorized to conduct undercover or surreptitious civil or criminal investigations.

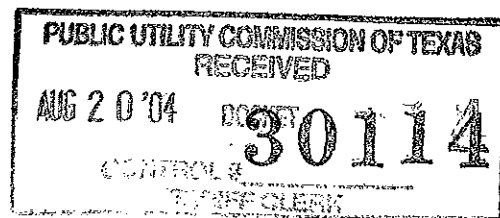
For the purpose of requesting the special service arrangement, the State Attorney General will designate a representative that will act as liaison between all state and local government entities and PLTC. PLTC will also designate a representative to coordinate with the State Attorney General representative. In addition, PLTC will establish internal procedures to administer requests for the special service arrangement.

The total number of in-service local exchange access lines provided for under the special arrangement for use by all state and/or local government entities in the conduct of undercover or surreptitious civil or criminal investigations cannot exceed 10 (ten) at any given time.

The Texas Attorney General will be responsible for ensuring that the services provided at no charge under the special service arrangement are to be used only by authorized representative(s) of state and/or local government entities and only in the conduct of undercover or surreptitious civil or criminal investigations.

By: David McEndree  
Title: CEO

Effective:



**MEMBER SERVICES TARIFF**  
**MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**B. Feature Descriptions (continued)**

10. Safety Line - allows residential and business subscribers to place a call to a pre-assigned number without dialing, when the telephone set remains off-hook for a given interval of time. The subscriber also has the option of originating calls normally. To override the pre-assigned number, the subscriber must begin dialing within the office-wide administrable time period. If dialing has not started before the time period expires, the call is routed to a pre-assigned intercom code, local number or toll directory number. The pre-assigned number is administrable on a line basis. Applicable toll charges apply for calls routed to toll numbers.

**11. Distinctive Ring**

a. Distinctive Ring service permits a customer to establish up to two telephone numbers on the same access line and to distinguish calls to each number by distinctive incoming ring patterns. The billing telephone number is the "master" number and the other telephone number is the "dependent" number. The standard ringing pattern is provided for the master number while a distinctive ringing pattern is provided for the dependent number.

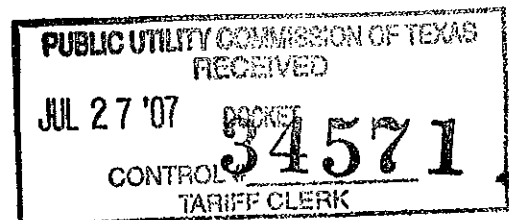
b. Distinctive Ring service is available to single line residence and business customers where facilities are available. Distinctive Ring is not available with Pay Telephone Access Service, hunting arrangements, foreign exchange and certain other services.

c. When a Distinctive Ring customer subscribes to any Call Forwarding feature, and forwards calls placed to the master number, all calls to the dependent number will automatically be forwarded as well.

d. When a Distinctive Ring customer subscribes to Call Waiting, incoming calls to the master number will activate the standard Call Waiting tone. Incoming calls to the dependent number will activate a distinctive Call Waiting tone.

By: David McEndree  
Title: Chief Executive Officer

Effective:



**MEMBER SERVICES TARIFF  
MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**B. Feature Descriptions (continued)**

**11. Distinctive Ring (continued)**

e. A directory listing is furnished per telephone number. When a customer requests the dependent number be nonpublished, no nonpublished directory listing charge shall apply. However, if the master number and the dependent number are nonpublished, the appropriate monthly rate, in accordance with the provisions of Section 7 of this tariff, is applicable to the master number.

f. Service Charges outlined in Section 5 of this tariff are applicable for telephone number changes per telephone number.

g. Rates and charges for Distinctive Ring, as outlined hereinafter, apply in addition to the established rates and charges for the access line (master number) and any other services with which Distinctive Ring service is associated.

**12. Terminating Call Management**

a. Terminating Call Management (“TCM”) service provides the subscriber with the ability to screen callers prior to terminating the call at the subscriber’s line. The TCM service creates a “known caller” list for each subscriber. Calls that are received by an unknown party (the number is unavailable) or is not on the “known caller” list are intercepted. These callers will hear a message indicating that the number reached does not accept calls from unknown numbers. The message instructs telemarketers to add the called number to their do not call list. Callers will have the option of pressing 1 to stay on the line and connect to the called party. If the caller presses 1, the calling number will be added to the “known caller” list for that subscriber, and the calling party will not encounter the intercept message again.

b. The TCM service maintains a list of blocked callers for each subscriber. If a TCM subscriber receives a call from a blocked caller, the caller will be notified that the number they have dialed does not accept calls from the calling party’s telephone number. The subscriber has administrative rights to modify the blocked caller list at any time, or to turn the blocked caller list on and off.

c. This service integrates a Do Not Disturb feature that allows a subscriber to define a time period during which incoming calls can be restricted. Incoming calls can be completed during the restriction period if the calling party inputs a specific override code.

By: David McEndree  
Title: Chief Executive Officer

Effective

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August 4, 2014 CONTROL# TC. NO. 42705  
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**MEMBER SERVICES TARIFF**  
**MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**B. Feature Descriptions (continued)**

12. Terminating Call Management (continued)

d. This service is offered subject to the following conditions:

(1) This service is not available with Pay Telephone Access Service, Private Branch Exchange (PBX) service, with line hunting arrangements, or with ISDN-PRI service.

(2) TCM service and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

(3) When multiple services are activated on the same line, certain services may take precedence over others.

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Title: Chief Executive Officer

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**EFFECTIVE**  
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TARIFF CLERK

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**MEMBER SERVICES TARIFF**  
**MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (Continued)**

**C. Rates and Charges**

1. The rates and charges apply in addition to the established rates and charges for associated services.

2. Feature Rates:

E

a. Monthly Subscription Rate Per Line for Advanced Calling Services:

	RESIDENTIAL RATE <u>PER MONTH</u>	BUSINESS RATE <u>PER MONTH</u>	I.C. <sup>(2)</sup>
Repeat Dialing	\$2.00	\$4.00	\$5.00
Call Return	\$4.00	\$5.00	\$5.00
Priority Ringing	\$3.50	\$4.50	\$5.00
Preferred Call Forwarding	\$2.00	\$3.00	\$5.00
Call Blocker	\$3.50	\$4.50	\$5.00
Special Call Acceptance	\$2.00	\$3.00	\$5.00
Anonymous Call Rejection	\$2.00	\$3.00	\$5.00
Call Forwarding-Busy/ Don't Answer	\$2.00	\$3.00	\$5.00
Safety Line	\$3.00	\$3.00	\$5.00
Distinctive Ring	\$3.50	\$5.00	\$5.00
Terminating Call Management <sup>(1)</sup>	\$3.00	\$4.00	\$5.00
Feature Package – Six Services <sup>(1)</sup>	\$8.00		\$5.00

N

b. Call Trace \$10.00<sup>(3)</sup>

- (1) Terminating Call Management is not available as a feature within the Feature Package – Six Services.
- (2) When two or more features are ordered at the same time for the same line, the installation charge will be \$5.00.
- (3) Charge per successful trace, maximum charge of \$25.00 per month.

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By: David McEndree  
Title: Chief Executive Officer

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**MEMBER SERVICES TARIFF**  
**MISCELLANEOUS SERVICE ARRANGEMENTS**

**X. ADVANCED CALLING SERVICES (continued)**

**C. Rates and Charges (continued)**

**3. Caller ID Feature Rates**

<u>Service</u>	<u>Residence Monthly Rate [2]</u>	<u>Business Monthly Rate [2]</u>	
Calling Number Delivery	\$5.95	\$7.50	I
Calling Number Delivery, combined with Call Return and Call Blocker	\$7.00	\$8.00	
Calling Number Delivery and Call Blocker	\$5.00	\$6.00	
Calling Name Delivery [1]	\$5.95	\$7.50	I
Calling Name and Number Delivery [1]	\$6.50	\$9.50	I
Call Waiting ID [1]	\$3.50	\$4.50	I
Calling Name and Number Delivery combined with Call Blocker [1]	\$6.00	\$10.50	
Calling Name and Number Delivery combined with Call Return [1]	\$6.50	\$10.50	
Calling Name and Number Delivery combined With Call Return and Call Blocker [1]	\$8.00	\$13.00	
Service Establishment Charge [2]	\$5.00	\$5.00	

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[1] Nonrecurring installation and service order charges may be waived for the first ninety days a service is made available in the Cooperative's exchanges.

[2] Only one Service Establishment Charge applies per due date, per order.

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OCT - 1 '07 DISKET 34466

By: David McEndree  
Title: Chief Executive Officer

Effective:

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

X. ADVANCED CALLING SERVICES (continued)

C. Rates and Charges (continued)

5. Service Establishment Charges

a. Service charges as specified in Section X.C.2 and X.C.3 of this tariff apply. An additional service establishment charge (specific to ACS) is not applicable if ordered at the same time as Custom Calling features. Advanced Calling Services installed simultaneously with the establishment or primary service will be included with the normal service connection charges. (M)

b. Only one service charge will apply when multiple ACS features are purchased. The service charge is not applicable if ordered at the same time as Custom Calling features. Advanced Calling Services installed simultaneously with the establishment of primary service will be included with the normal service connection charges. (M)  
(D)

(D)

Issued by:

General Manager  
P.O. Box 1340  
Tahoka, TX 79373

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APR - 1 '95 DOCKET	13760
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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XI. 900/976 CALL RESTRICTION

(M)

A. General

1. 900/976 Call Restriction is a central office service which allows a customer to restrict certain outgoing local and long-distance calls from their exchange access line. Call Restriction precludes completion of calls placed by dialing numbers preceded by 1+900 or 976. These calls are also referred to as pay-per-call information services. Calls placed to 976 numbers using the Long Distance Message Telecommunications Network (i.e., 1+976 or 1+(NPA)+976), may not be screened by the Cooperative and may not be included in Call Restriction service.

2. Calls placed to restricted numbers from an access line equipped with Call Restriction service will be directed to a central office announcement where available.

3. Call Restriction service requires special facilities. In areas where these special facilities are not available, all access to pay-per-call information services will be blocked.

4. Call Restriction is offered only in conjunction with Residence single party and Business exchange access line or trunk service.

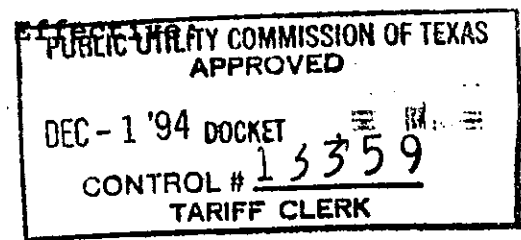
5. The minimum contract period for this service is one month.

6. With the exception of disconnection of local exchange service, the General Rules and Regulations of the Cooperative regarding payment for services, as outlined in this tariff, apply to 900 and 976 services.

7. The Cooperative shall be held harmless from any and all losses resulting from the blocking of pay-per-call information services, pursuant to the authority granted in the Public Utility Commission of Texas' Substantive Rule 23.58.

(M)

Issued by: General Manager  
P. O. Box 1340  
Tahoka, TX 79373





MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XI. 900/976 CALL RESTRICTION (continued)

(M)

B. Mandatory Call Blocking

1. Access to pay-per-call information services (i.e., 900 and 976) will be automatically blocked for subscribers to pay telephone services.

2. The Cooperative may elect to block access to pay-per-call information services from a subscriber's line if charges for 1+900 and/or 976 services originating from the customer's line are not paid. The Cooperative will use its normal billing and collection investigation procedures for toll to determine if blocking is necessary.

C. Rates and Charges

A nonrecurring service charge is applicable for each incident of Call Restriction service with the following exceptions:

1. The initial incident of individual Call Restriction service;

2. A customer with Call Restriction service requests a transfer of service and reestablishment of 900/976 Call Restriction on the same service order.

Call Restriction	\$8.00
Per line/trunk equipped	

(M)

Issued by: General Manager  
P. O. Box 1340  
Tahoka, TX 79373

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CONTROL #	

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XII. EDUCATIONAL FACILITIES

A. Distance Learning Discounts

Upon submission of an affidavit that complies with the requirements of the Public Utility Commission of Texas' Substantive Rule 26.141, an eligible educational institution, library, or consortia may obtain a 25% discount on the tariffed rate for any tariffed service that is predominantly used for distance learning purposes. The discount shall apply to any tariffed service as may be ordered out of this local exchange tariff or any tariff that the Cooperative concurs or otherwise participates in. For any discount received pursuant to XII.B., following, an eligible school, library, or consortia may apply such discount prior to any discount received under this section.

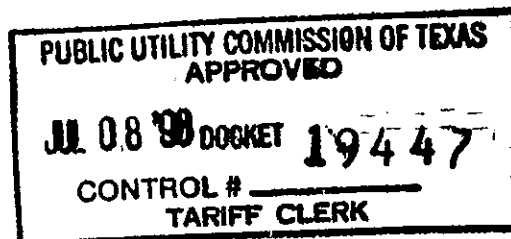
B. Educational Percentage Discount Rates (E-Rates)

1. Application

The purpose of this section is to establish educational percentage discount rates (E-Rates) in compliance with Public Utility Commission of Texas Substantive Rule 23.107 for services that may be ordered out of this local exchange tariff or any other intrastate tariff in which the Cooperative concurs or otherwise participates.

2. Eligibility

Schools, libraries, and consortia eligible for E-Rates pursuant to 47 Code of Federal Regulations Part 54, subpart F shall comply with the provisions of 47 Code of Federal Regulations part 54, subpart F in order to receive the intrastate E-Rates.



By: Mickey L. Sims  
Title: General Manager and CEO

Effective:

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XII. EDUCATIONAL FACILITIES (continued)

B. Educational Percentage Discount Rates (E-Rates)  
(continued)

3. Discount Matrix

The following matrix shall be used to set a discount rate to be applied to eligible intrastate services purchased by eligible schools, school districts, libraries, or library consortia based on the institution's level of poverty and location in an "urban" or "rural" area.

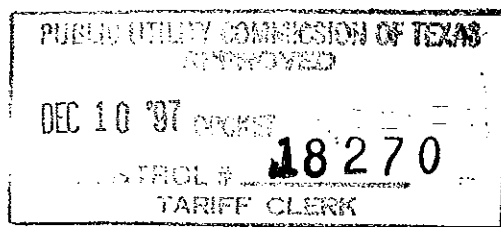
SCHOOLS AND LIBRARIES  
DISCOUNT MATRIX

DISCOUNT LEVEL

Percent of students eligible for  
national school lunch program  
Discount

Urban      Rural  
Discount

<1	20%	25%
1-19	40%	50%
20-34	50%	60%
35-49	60%	70%
50-74	80%	80%
75-100	90%	90%



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XII. EDUCATIONAL FACILITIES (continued)

C. Public Entity HC1 Service

1. General

a. This Section applies to intraLATA interexchange 1.544Mbps private circuits purchased by qualified customers as provided for by PURA § 58.253(a).

b. Public Entity HC1 Service covers arrangements that are provided only to qualified customers located within the Cooperative's local exchange service area. Arrangements terminating at another carrier's location or transiting another carrier's territory will be provided pursuant to the regulations, rates, and charges of the other carrier(s) for the portion of the arrangement provided by the other carrier(s).

c. Notwithstanding the restricted availability of these services to certain qualified customers, nothing shall preclude the provisioning of such services at the rates prescribed herein when ordering on behalf of a qualified customer, who will continue to be responsible for payment of all billed amounts.

d. Public Entity HC1 Service provided pursuant to this section may not be shared or resold to other customers except that such services may be used and shared among the entities described in XII.C.1.a, above.

e. A qualified customer may elect the rate treatment provided in this subsection or the discount provided pursuant to Section XII.A of this tariff.

f. Rules and regulations provided in this section of the tariff are in addition to other rules and regulations as stated in this tariff.

g. Qualifying customers currently under existing service arrangements may rollover those arrangements to equivalent services as provided herein without incurring any applicable termination penalties.

h. Public Entity HC1 Service is subject to a twelve month minimum term and subject to termination provisions as provided in Section XII.C.6, as follows.

By: David McEndree  
Title: General Manager and CEO

PUBLIC UTILITY COMMISSION OF TEXAS  
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MAR 01 '00 DOCKET 21221

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XII. EDUCATIONAL FACILITIES (continued)

C. Public Entity HC1 Service (continued)

1. General (continued)

i. Public Entity HC1 Service may be interconnected only with jurisdictionally intrastate services, except as otherwise provided in the Cooperative's tariffs. For purposes of this section of the tariff, interconnection of these services to the State of Texas' TEX-AN network is authorized, as well as to the jurisdictionally interstate services of authorized customers.

j. Customers who obtain service under this section who are not qualified customers are subject to having such services disconnected or to being charged standard tariffed rates.

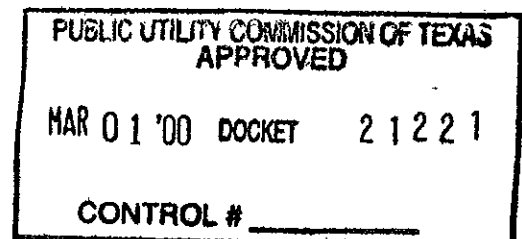
k. In order to qualify for service under this section of the tariff, at least one point of termination of Public Entity HC1 Service must be located on a qualifying customer's premises.

2. Definitions

For purposes of this section of the tariff, the following definitions shall apply.

- a. Bit - The smallest unit of information in the binary system of notation.
- b. Channel - A communications path between two or more points of termination.
- c. Channelize - The process of multiplexing/demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.
- d. Clear Channel Capability - A feature that provides customers with an increase in usable bandwidth by providing unconstrained data streams across the network.
- e. Public Entity HC1 Service - An intraLATA dedicated high capacity channel used for simultaneous two-way transmission of serial, bipolar, return-to-zero isochronous digital signals at a transmission speed of 1.544 megabits per second (mbps).

By: David McEndree  
Title: General Manager and CEO



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XII. EDUCATIONAL FACILITIES (continued)

C. Public Entity HC1 Service (continued)

2. Definitions (continued)

f. Isochronous - Transmission timing derived from the signal carrying the data (i.e., no timing or clock lead is provided at the customer interface.)

g. Multiplexing - An arrangement that converts a higher bit rate signal to a lower bit rate, or bandwidth signal, or from digital to voice grade channels.

3. Provision of Service

a. Public Entity HC1 Service is available only on a point-to-point intraLATA interexchange basis, except as otherwise authorized herein.

b. Public Entity HC1 Service rates apply:

(1) Per location for service provided between a qualified customer's premises, where the service is wholly within the Cooperative's service territory.

(2) Per location for service provided from a qualified customer's premises in the Cooperative's service territory up to the point of interconnection with the facilities of another carrier. The other carrier's rates and regulations apply to the portion of the services provided by it.

(3) Per location for service provided from a qualified customer's premises in the Cooperative's service territory to an Interexchange Carrier's (IXC) point of presence in the same LATA. The IXC's rates and regulations apply to the portion of the service provided by it.

c. Public Entity HC1 Service rates do not apply when a qualified customer requests only transport mileage and neither terminating location is within the Cooperative's service territory.

d. Customer Premises Equipment is subject to the regulations set forth in this and other of the Cooperative's tariffs.

e. Special Construction charges do not apply to Public Entity HC1 Service.

By: David McEndree  
Title: General Manager and CEO

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MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XII. EDUCATIONAL FACILITIES (continued)

C. Public Entity HC1 Service (continued)

4. Optional Services

a. Central Office Multiplexing is an arrangement which converts a Public Entity HC1 Service channel to multiple channels suitable for use with voice grade services. Central Office Multiplexing is only available where necessary capabilities exist.

b. Clear Channel Capability is a feature that provides the customer with an increase in usable bandwidth from 1.344 mbps to 1.536 mbps of an unconstrained data stream across the network. This feature is only available where necessary capabilities exist. Customer equipment must be compatible with this service. Provision of this service may require special routing of the interoffice channel mileage.

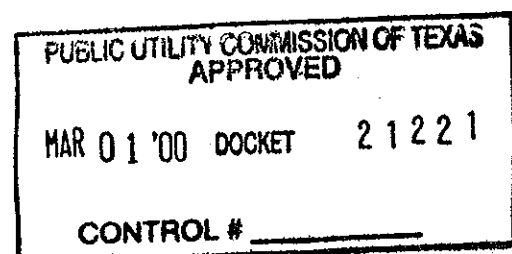
5. Surcharge

The Public Entity HC1 Service surcharge compensates the Cooperative for use of the local exchange network when Public Entity HC1 Service is connected to a Private Branch Exchange or equivalent device which is capable of interconnecting the service, or a derived voice-equivalent channel carrying an interexchange private line service, with local exchange service. The surcharge shall apply in accordance with the rules and regulations contained in Section 7.3.1 of the Cooperative's Intrastate Access Services Tariff.

6. Service Termination

The term for Public Entity HC1 Service is one year. Customers who terminate service prior to the expiration of the service term will be charged a termination charge based on the remainder of the term. The termination charge shall equal the number of months remaining in the service term times the monthly rate.

By: David McEndree  
Title: General Manager and CEO



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XII. EDUCATIONAL FACILITIES (continued)

C. Public Entity HC1 Service (continued)

7. Rates and Charges

		Monthly Rate	Nonrecurring Charge [1]
a.	Public Entity HC1 Service Circuit (Per Location)	\$130.00	\$713.00
b.	Clear Channel Capability (Per Circuit)	26.00	185.25
c.	Multiplexing [2]		

[1] Nonrecurring charges do not apply to the initial installation, but do apply to subsequent moves or changes.

[2] See the Cooperative's Intrastate Access Services Tariff.

By: David McEndree  
Title: General Manager and CEO

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MEMBER SERVICES TARIFF

SERVICE CHARGES

XIII. TOLL RESTRICTION SERVICE

A. General

1. Provides for the restriction of access to the long distance telecommunications network to the local exchange service user while permitting the user to dial local service area calls. This arrangement denies all outgoing calls starting with the digits "1" or "0".
2. This service requires special facilities and will be furnished only where such facilities are available.
3. Where available, toll restriction service will be provided for use only on single line and multiline business or residence local exchange access lines.
4. Acceptance of incoming long distance message is not restricted by toll restriction service. The customer accepts full responsibility for the denial of access to the long distance telecommunications network, or the acceptance of any incoming "collect" long distance messages and charges associated therewith and holds the Cooperative free and harmless from any and all liabilities and/or damages which may be alleged or incurred by such denial or acceptance.
5. Where appropriate, the customer shall post a notice at the location of any telephone associated with this service notifying the user that only local calls are to be dialed.

B. Rates and Charges

A. Toll Restriction (1+ and 0+ Dialing)

Per Month  
Per Line  
NO CHARGE

B. Service Connection Charges

1. If toll restriction service is installed at the time of the initial service installation no additional service charges apply. If toll restriction service is added or changed after the initial service is installed, an installation charge of \$6.60 applies.

**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. PREPAID LOCAL TELEPHONE SERVICE**

**A. General**

1. Prepaid Local Telephone Service (PLTS) is a telecommunications service assistance program available to eligible residential telephone service subscribers as a one-time option.

2. PLTS is offered in accordance with P.U.C. SUBST. R. 23.40.

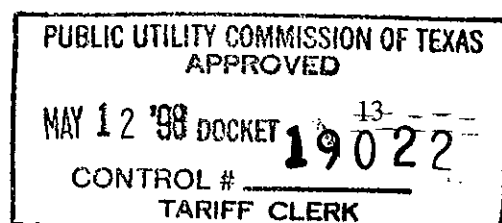
3. Regulations contained in this tariff section apply to PLTS, only.

4. Customers subscribing to PLTS will receive the following services:

- a. Voice grade dial tone residential service;
- b. mandatory services where offered by the Cooperative, including extended area service (EAS), extended metropolitan service (EMS), or expanded local calling service (ELC);
- c. tone dialing service;
- d. access to 911 service;
- e. access to dual party relay service;
- f. the ability to report service problems seven days a week;
- g. access to the Cooperative's business office;
- h. one primary directory listing;
- i. toll blocking service, and
- j. non-published listing service or non-listed service, if offered by the Cooperative, at the customer's option.

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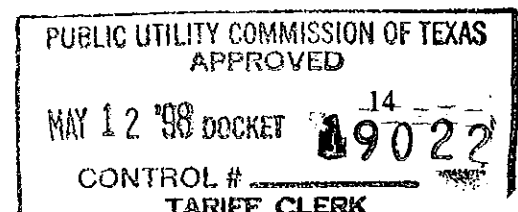
**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

**B. Explanation of Terms**

The following terms when used in this section shall have the following meaning unless the context clearly indicates otherwise:

1. Basic Local Telecommunications Service - Includes services listed in subsection A. 4. of this tariff.
2. Disconnection of telephone service - The period after which a customer's telephone number is deleted from the central office switch and databases.
3. Service connection charge - A charge applied by the Cooperative to connect service to a customer's telephone line after it has been disconnected by the Cooperative.
4. Service restoral charge - A charge applied by the Cooperative to restore service to a customer's telephone line after service has been suspended by the Cooperative.
5. Suspension of telephone service - The period during which the customer's telephone line does not have dial tone but the customer's telephone number is not deleted from the central office switch and databases.
6. Toll blocking - Blocking of a customer's access to toll providers and toll services.
7. Usage-sensitive blocking - Blocking of a customer's access to services which are charged on a usage sensitive basis for completed calls. Such services include, but are not limited to, call return, call trace, and auto redial.



**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

**C. Eligibility Requirements for PLTS**

**1. PLTS is available to:**

Current or former residential customers, only:

a. Former customers whose application would otherwise be denied due to indebtedness to any dominant certificated telecommunications utility (DCTU) or other telecommunications carrier.

b. Current customers - Residential customers of the Cooperative who have not been disconnected from the network but who have received a notice concerning the availability of PLTS following suspension of service for non-payment for services.

2. PLTS may not be provided to current or former customers who have previously received PLTS from the Cooperative.

3. PLTS is not available for business customers.

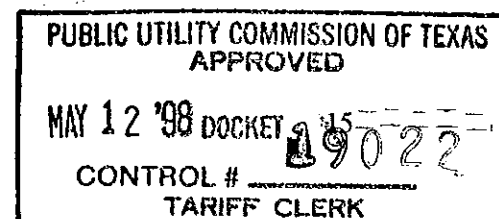
**4. Procedures for Establishing Eligibility**

a. To subscribe to PLTS, current or former customers must request PLTS from the Cooperative during the Cooperative's regular business hours.

b. The Cooperative shall confirm the customer's subscription to PLTS within 24 hours of a customer-initiated inquiry by mailing a confirmation letter explaining the PLTS plan in detail.

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

**D. Provision of Service**

1. The customer subscribing to PLTS shall have mandatory toll blocking and usage sensitive blocking, if necessary, placed on the customer's telephone line.

2. The customer subscribing to PLTS shall not place or receive calls, including intraLATA and interLATA long distance or other usage-sensitive services, for which additional charges are billed to the customer's telephone number by the Cooperative, through tariffs or contracts. The PLTS customer shall not subscribe to any services offered by the Cooperative other than those included in PLTS, as defined in subsection A. 4. of this tariff.

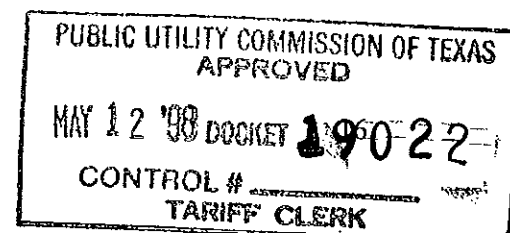
**E. Rates for PLTS Customers**

1. The recurring monthly rates for customers subscribing to PLTS include the applicable residential tariffed rate for services described in subsection A. 4. of this tariff; any tariffed charges for non-listed or non-published service, if offered by the Cooperative and if requested by the customer; and any surcharges and fees authorized by a governmental entity that are billed by the Cooperative. These surcharges include, but are not limited to, 911, subscriber line charge, sales tax, and municipal fees.

2. Nonrecurring rates shall include all appropriate service connection or service restoral charges, which will be applied under the following conditions:

a. Service connection charges

Where a former customer was disconnected from basic local service without a suspension period prior to disconnection, and the customer subsequently subscribes to PLTS, the Cooperative will defer the service connection charge if the former customer subscribes to PLTS within 10 days from the date the Cooperative mails a termination notice that describes PLTS eligibility to that former customer.



**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

**E. Rates for PLTS Customers (Continued)**

**2. (Continued)**

**a. (Continued)**

The deferred service connection charge will be due when the PLTS subscriber leaves PLTS service to return to basic local service.

**b. Service restoral charges**

Where a current customer's service was suspended for non-payment, service restoral charges will be due when the PLTS subscriber leaves PLTS service to return to basic local service.

**3. The Cooperative shall not assess late charges on PLTS subscribers.**

**F. Payments Under PLTS**

1. The PLTS subscriber is required to make an initial payment for service. This payment cannot exceed charges for two months of service under the PLTS plan described in this tariff, and any applicable non-recurring service connection or restoral charges.

2. Subsequent monthly recurring payments by the PLTS subscriber shall not exceed the rates for one month of service under PLTS.

3. The due date for subsequent monthly payments for PLTS shall be based upon the Cooperative's regular monthly billing cycle.

4. A PLTS customer may also be required to make payments under the deferred payment plan as described in subsection G. of this tariff.

MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XIV. PREPAID LOCAL TELEPHONE SERVICE (Continued)

G. Deferred Payment Plan for PLTS

1. As a condition of receiving PLTS, the Cooperative may require a PLTS applicant to enter into a deferred payment plan for any outstanding debt owed to the Cooperative for the same services previously received under basic local service and now subscribed to under PLTS. The deferred payment plan for PLTS shall not include any outstanding debt for any services that will not be received by the customer under PLTS, including but not limited to, intraLATA and interLATA long distance services.

2. The Cooperative shall determine the amount the PLTS subscriber owes for basic local services previously received and which the customer subscribes to under PLTS. The Cooperative will apply any undesignated partial payment made by the PLTS subscriber prior to PLTS subscription to the amount owed the Cooperative for services previously received under basic local service and to which the customer subscribes under PLTS. The Cooperative will not reallocate undesignated partial payments to amounts yet to be incurred for basic local telecommunications service.

3. If the Cooperative is unable to determine the amount of outstanding debt owed for the services previously received under basic local service and now subscribed to under PLTS, the Cooperative shall not require an applicant to enter into a PLTS deferred payment plan.

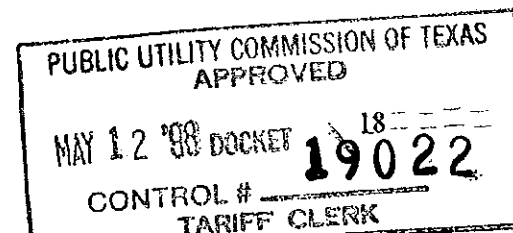
4. Monthly payments under the PLTS deferred payment plan will be established as follows:

a. The amount of the monthly payment shall not exceed the greater of \$10 or one-twelfth of the outstanding debt.

b. The initial deferred payment shall be billed beginning with the third billing cycle after initiation of PLTS service and thereafter will be billed on a monthly basis.

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

**H. PLTS Subscriber Deposits**

1. The Cooperative shall not require a deposit from any applicant for PLTS.

**I. Disconnection of PLTS Service**

1. Disconnection With Notice

The Cooperative shall disconnect a PLTS subscriber after notice for any of the following reasons:

- a. Failure to comply with the terms of a PLTS deferred payment plan;
- b. Upon conclusion of all periods for which an advance payment has been applied to the PLTS account and when the customer's PLTS account has a zero balance; or
- c. Violation of the Cooperative's rules pertaining to use of PLTS in a manner which interferes with the service of others or for the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer has been provided with a reasonable opportunity to remedy the situation.

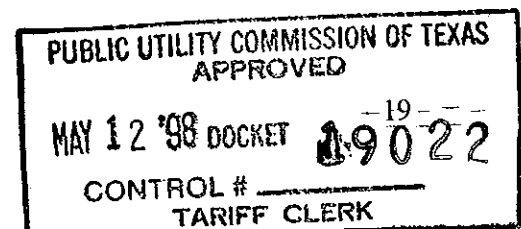
2. Disconnection Without Notice

- a. The Cooperative shall immediately disconnect a PLTS subscriber without notice under the following conditions:

- (1). If the PLTS subscriber accrues new billable charges for toll or other services on their telephone bill;
- (2). Where a known dangerous condition exists for as long as the condition exists; or

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

**I. Disconnection of PLTS Service (Continued)**

**2. Disconnection Without Notice (Continued)**

**a. (Continued)**

(3). Where service is connected without authority by a person who has not applied for the service or who has reconnected service without authority following termination of service.

b. The Cooperative shall send a final notice to a PLTS customer who has been disconnected pursuant to the provisions of this subsection, stating that the customer has been permanently disconnected from PLTS and that the customer shall no longer be eligible for PLTS from the Cooperative. The notice shall also state the terms and conditions that the customer must satisfy before the customer can return to basic local service.

**J. Return of PLTS Subscriber to Basic Local Service**

1. The PLTS subscriber may return to the Cooperative's basic local service providing that the customer has:

a. paid all outstanding debt in full to the Cooperative, including indebtedness for the carriage charges of interexchange carriers where the Cooperative bills those charges pursuant to tariffs or contracts; and

b. paid all bills for PLTS.

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XIV. PREPAID LOCAL TELEPHONE SERVICE (Continued)**

N

**J. Return of PLTS Subscriber to Basic Local Service (Continued)**

2. The Cooperative shall notify the PLTS subscriber upon satisfaction of the obligations above that:

a. the customer is eligible to return to basic local service without PLTS restrictions;

b. the customer may request basic local service including toll blocking and or usage-sensitive blocking, if applicable, at the Cooperative's tariffed rate and that such services may be removed at any time upon the customer's request; and

c. the customer must contact the Cooperative to arrange to be returned to basic local service.

3. In addition to the requirements stated in this subsection, in order to return to basic local service the PLTS customer must:

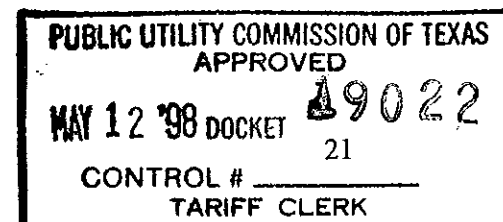
a. Request subscription from the Cooperative for basic local service; and

b. Pay the service restoral fee or service connection charges as described in subsection E. of this tariff, if applicable and assessed by the Cooperative.

N

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XV. NUMBER INTERCEPT SERVICE**

**A. General**

1. Number Intercept Service is a service used when a customer disconnects service or changes their telephone number. Number Intercept Service must be ordered in advance of the customer's telephone number change or disconnection. Calls to the intercepted telephone number are referred to an operator or a recorded message. The caller is provided with the called party's new telephone number, if available. This service is available where resources permit.

2. The General Rules and Regulations Section 3 of this tariff is applicable to the provision of Number Intercept Service.

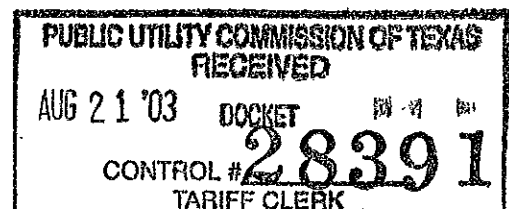
**B. Description**

1. This service provides either an operator handled or recorded announcement (the type of recording is based on availability of telephone company resources). The announcement states that the called number has been disconnected or changed. If the number is available, it is given to the caller. The number may not be available, because, for example, it is non-published or the customer left the area without providing a forwarding telephone number.

2. Number Intercept Service is provided free of charge to residential customers for a minimum of thirty days and no longer than ninety days where facilities exist and the threat of telephone number exhaustion is not imminent. Number Intercept Service for single line business customers and the primary listed telephone number for Direct Inward Dial (DID) customers shall be available upon request for a minimum of thirty days or the life of the directory, whichever is larger, at the rates listed below. However, if the threat of telephone number exhaustion becomes imminent for a particular central office, the company may re-issue a disconnected number prior to the expiration of the directory but no earlier than 30 days after the disconnection of the business telephone number.

By: David McEndree  
Title: Chief Executive Officer

Effective:



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XV. NUMBER INTERCEPT SERVICE (Cont'd)

C. Rates and Charges

1. Service Order Charges as found in Section 5 of this tariff do not apply to orders for Number Intercept Service. The following charges are one-time charges billed to the customer in advance of the provisioning of Number Intercept Service.

2. Charges:

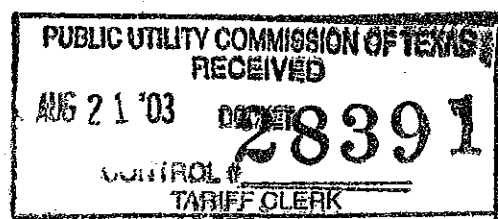
a. Residential..... Free

b. Business or DID customers, per telephone number:

Up to 90 Days .....	\$20.00
91-180 Days .....	40.00
181-365 Days .....	60.00

By: David McEndree  
Title: Chief Executive Officer

Effective:



**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XVI. 811 DIALING SERVICE**

**A. General**

811 Service is a three-digit abbreviated local dialing arrangement that allows local exchange end-users to reach the provider(s) of the state's One Call Notification system (811 Customer). 811 Service is used by the One Call Notification system to provide advance notice of excavation activities to underground facility operators pursuant to Federal Communications Commission's Sixth Report and Order (FCC 05-59) in CC Docket 92-105.

811 Service determines the central office serving the calling party, converts the dialed digits to a Customer provided designated Routing Telephone Number (RTN) and routes the call over the public switched telephone network utilizing Advanced Intelligent Network platforms and features.

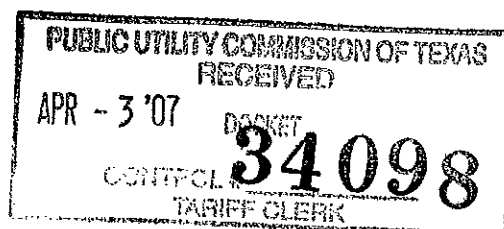
**B. Regulations**

In addition to the following rules and regulations, the Rules and Regulations in Section 3 of the Cooperative's Member Services Tariff shall also apply.

1. 811 Service is offered subject to the availability of facilities and is not available for resale.
2. There can be only one 811 Customer for each stand-alone, host, or remote central office NPA-NXX serving area. The Cooperative will route calls based on the serving central office.
3. The Customer provided designated RTN must be a toll-free number to ensure that toll charges are not incurred by the end-user.
4. 811 Service can be accessed only by end-users who subscribe to the Cooperative's local exchange service, and by end-users who obtain service from an entity that utilizes the Cooperative's local switching to provide dial tone service to its end-users.

By: David McEndree  
Title: Chief Executive Officer

Effective:



**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XVI. 811 DIALING SERVICE (Cont'd)**

**B. Regulations (Cont'd)**

5. 811 Service will not complete calls dialed using 1+, 0+, 0-operator assisted, 101XXXX, or inmate calls. 811 calls are not permitted where local calling is restricted.

6. The Customer is responsible for informing all local exchange service providers operating within its designated geographical area of any call centers it establishes. Any change to the terminating number(s) is the customer's responsibility. A 60-day written notice is required for any planned number change to ensure that timely number translations occur at each Central Office.

7. 811 Service does not include operator assisted calls, and will only be available to PBX and Key switching system when those systems have been correctly programmed. The Cooperative does not undertake to perform nor shall it be responsible for such programming.

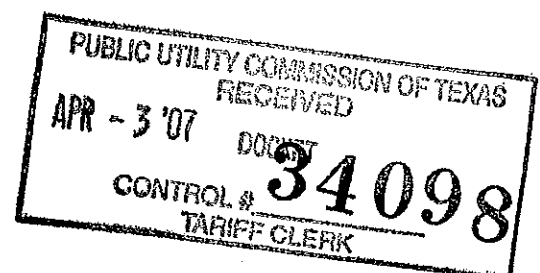
8. Caller ID information from the originating number is not provided to the 811 Customer on a real-time basis.

9. The Cooperative will make every effort to route 811 calls to the appropriate call center(s); however, it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening Acts of God that interfere with telephone service and/or with routing. The Cooperative's obligation under 811 applies solely to the transmission of the call and ends upon call completion to the Customer-provided designated RTN. The Cooperative reserves the right to discontinue the service, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect Cooperative personnel, facilities or services.

10. 811 Service is provided solely for the benefit of the Customer. The provision of such service shall not be interpreted, construed, or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity, including end users of the Cooperative or any providers of telecommunications service.

By: David McEndree  
Title: Chief Executive Officer

Effective:



MEMBER SERVICES TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

XVI. 811 DIALING SERVICE (Cont'd)

C. Explanation of Terms

811 Customer: The entity providing, with appropriate state authority, the excavation notice service under Texas Statutes, Chapter 251 of the Utilities Code.

Calling Party: The end user In a Cooperative Exchange placing an 811 call.

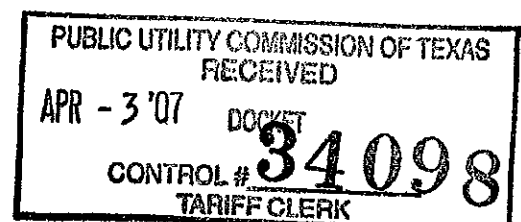
Terminating Number: The local or toll free number subscribed to by the 811 Customer.

D. 811 Service Rates and Charges

The Cooperative reserves the right to revise this tariff at a later date if charges are deemed appropriate or, if network rearrangements made by the Cooperative or at customer request in the future require the Cooperative to incur additional costs.

By: David McEndree  
Title: Chief Executive Officer

Effective:



**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XVII. PACKAGED SERVICES**

**A. Big Saver Feature Package**

**1. Description**

The following Big Saver Feature Package is available to existing or new residential or business customers upon availability for each serving area.

The Big Saver Feature Package includes the following features:

- Caller ID Name and Number
- Call Waiting
- Three-Way Calling
- Call Forwarding (Variable)
- Speed Dial (8)
- Repeat Dialing
- Anonymous Call Rejection

**2. Rates**

	<u>Monthly Rate</u>	<u>Service Establishment Charge</u>
Residential.....	\$12.50.....	\$5.00
Business .....	\$14.50.....	\$5.00

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By: David McEndree  
Title: Chief Executive Officer

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**MEMBER SERVICES TARIFF**

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**XVII. PACKAGED SERVICES**

**B. Teen Feature Package**

1. Description

The following Teen Feature Package is available to existing or new residential customers upon availability for each serving area.

The Teen Feature Package includes the following features:

- Distinctive Ring
- Three-Way Calling
- Call Blocker
- Speed Dial (8)

2. Rates

- a. Monthly Rate.....\$7.50
- b. Service Installation Charge .....\$5.00

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MISCELLANEOUS SERVICE ARRANGEMENTS

XVII. PACKAGED SERVICES

C. Caller ID Bundle

1. Description

The following Caller ID Bundle is available to existing or new business or residential customers, upon availability for each serving area, when such customers order this bundle with an access line and one of the following add-on services: Security Monitoring, Bucket of Long Distance, or High Speed Internet. Add-on services must be ordered from Poka Lambro Telephone Cooperative, Inc. or one of its designated affiliate companies. Rates, terms and conditions for the add-on services are outlined separately herein or in other Cooperative or affiliated company tariffs or contracts. All Caller ID features are defined and governed by regulations outlined in Subsection X.B. herein.

The Caller ID Bundle includes the following Caller ID features:

- Caller ID Name and Number
- Call Waiting ID

2. Rates

The following rates and charges apply in addition to the established rates and charges for associated services and do not include charges for necessary customer premises equipment.

	Monthly Rate	Service Establishment Charge <sup>(1)</sup>
a. Residential.....	\$5.00.....	\$5.00
b. Business .....	\$5.00.....	\$5.00

<sup>(1)</sup> The Cooperative will waive the Service Establishment Charge for the first ninety days the service is available throughout the Cooperative's exchanges.

By: David McEndree  
Title: Chief Executive Officer

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**MISCELLANEOUS SERVICES**

**XVIII. DIRECTORY ASSISTANCE SERVICE**

N

**A. General**

1. The Cooperative furnishes Directory Assistance Service whereby customers may request assistance in determining local and national directory information.

2. The rates set forth below apply to calls from customers whose requests for local or intraLATA directory information are provided by the Cooperative and billed to its subscribers.

**B. Regulations**

1. Customers may make two listing requests per call at no additional charge. Each additional listing request after the first two will be charged an additional Directory Assistance charge. There is a maximum of ten requests per call. Customers desiring more than one listing per call should inform the Directory Assistance operator at the beginning of the call.

2. Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance charges billed to a telephone calling card, or a telephone number other than the originating number, the call shall be considered alternately billed. If dial facilities are not available, calls placed to Directory Assistance via an operator shall be considered as Customer dialed.

3. No credit will be given for requested telephone numbers that are nonpublished or nonlisted. Likewise, no credit will be given for requested telephone numbers that are not found in the directory.

4. Customers whose physical or visual disabilities prevent them from using the telephone directory are also excluded from Directory Assistance charges. Such customers must provide the Cooperative with a certificate signed by a physician or issued by any agency recognized by the state as having the authority to certify such disabilities.

5. Calls placed from Pay Telephone Exchange Access Service will be given a maximum of two requests per call.

N

By: David McEndree  
Title: CEO

Effective:

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

JUN - 1 '11 39251

CONTROL #

**MISCELLANEOUS SERVICES**

**XVIII. DIRECTORY ASSISTANCE SERVICE (Continued)**

**C. Rates and Charges**

Directory Assistance Rates

Rate per Use

Direct Dialed

\$1.99

Alternately Billed

\$2.25

N

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CONTROL #

By: David McEndree  
Title: CEO

Effective: