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I. PAY TELEPHONE ACCESS SERVICE

A. GENERAL

1. Pay Telephone Service (PTS) is a telecommunications service utilizing any coin, coinless, credit card reader, or cordless instrument that is accessible by members of the general public, or business patrons, employees, and/or visitors of the premises owner or lessee where pay telephone service is installed, provided that the end user pays for local or toll calls from such instruments on a per-call basis. For purposes of this definition, coinless telephones provided in guest rooms by hotel/motel are not pay telephones. A telephone that is primarily used by business patrons, employees, and/or visitors of the premises' owner is not a pay telephone if all local calls and "1-800" and "1-888" type calls from such telephone are free to the end user.

2. Pay Telephone Access Service (PTAS) is a service offered by a certificated telecommunications utility which provides a two-way, or optionally, one-way originating-only access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer premises, and the network interface. PTAS also includes Tone Dialing service.

3. PTS Provider is the entity that purchases PTAS from the Cooperative and registers with the Public Utility Commission as a provider of PTS to end users. Because PTS Providers jointly provision service to end use customers, as outlined in Section 3, Subsection III, Classification of Service, PTAS Service is not classified as a residential or business service and is therefore not a member service.

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I. PAY TELEPHONE ACCESS SERVICE (Continued)

A. **GENERAL** (Continued)

4. All PTS providers must register with the Commission, using Commissionprescribed forms, in order to do business in the State of Texas. The Cooperative shall not provide PTAS to a person required to be registered to provide such service unless that person provides a Commission-supplied proof of registration.

5. A maximum of one pay telephone instrument may be connected to any PTAS access line.

6. A non-dial instrument may be connected to the PTAS access line and must be visible from the main station. Notice as required under 16 T.A.C. Substantive Rule 23.54 (d)(4)(A)(iv) must be provided when the instrument is connected.

7. A listing in the local telephone directory must be provided to the PTS provider on request.

Service connection charges for business access line service shall be applicable

for PTAS.

8.

9. Call Screening Services as described herein are available to PTS providers. The PTS provider will not be responsible for payment of charges for calls placed in violation of Originating Line Screening or Billed Number Screening. The Cooperative will not bill if the pay telephone clearly identifies to the Cooperative's local operator at the time a 0+, 0-, third number billed, or collect call is placed; otherwise, the appropriate Long Distance Telecommunications charges will apply. The Cooperative will only be responsible for refunds or adjustments of charges for calls placed through non-Cooperative provided operators when those calls are billed through the Cooperative.

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MEMBER SERVICES TARIFF PAY TELEPHONE SERVICE

I. PAY TELEPHONE ACCESS SERVICE (Continued)

A. **GENERAL** (Continued)

9. (Continued)

The Company provides Originating Line Screening via flexible automatic number identification (Flex ANI) coding digit service to all PTS providers at no charge. Flex ANI enables assignment of two-digit codes so that different classes of service can be distinguished by the operator service provider. The Company provides Originating Line Screening for calls that originate from pay telephone instruments.

Billed Number Screening will be provided, at the PTS provider's option, at no charge. This feature prevents billing of incoming collect and/or third number billed calls. The Cooperative does not offer Billed Number Screening for calls placed through non-Cooperative provided operators.

10. Coin Supervision will be provided, at the PTS provider's option, at the rates shown in Section E following. This feature provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the operator service provider. Coin return functions may be provided with this service, where technically feasible. These signals enable an operator service provider to recognize coin deposits by the pay telephone user. Coin Supervision also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

11. The Cooperative will not assure privacy of communications from the pay telephone station to the connection to the network.

12. PTAS will not be provided in conjunction with foreign exchange service or rotary line service.

I. PAY TELEPHONE ACCESS SERVICE (Continued)

A. **GENERAL** (Continued)

13. The Cooperative need not initiate a maintenance service call or take any other action in response to a trouble report on a pay telephone until such time as requested by the PTS provider or its agent. The PTS provider must keep the Cooperative advised of the identity of the PTS provider or agent authorized to request a maintenance service call.

14. The Cooperative is not required to provide directory assistance service to pay telephones accessible to inmates of confinement facilities.

I. PAY TELEPHONE ACCESS SERVICE (Continued)

A. **GENERAL** (Continued)

15. The Cooperative will provide PTS providers who use automated call completion technology to complete operator service calls the same services and information that the Cooperative provides interexchange carriers, if any, under 16 T.A.C. Substantive Rule 23.55 (j) (1) and (2) and on the same prices, terms, and conditions that the Cooperative provides such services and information to any interexchange carrier.

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I. PAY TELEPHONE ACCESS SERVICE (Continued)

B. PROVISION OF SERVICE (Continued)

1. If the PTS provider uses automated call completion technology to complete operator service calls, and if validation information is available for calls that the PTS provider (or a third-party billing and collection agent operating on behalf of the PTS provider) will bill through a certificated telecommunications utility, the PTS provider is required to validate the call and is allowed to submit the call for billing only if the call was validated.

2. PTAS may be connected to, from, or through a customer-provided telecommunications switching system, or local exchange carrier-provided central office based PBX-type switching system, provided that the PTS provider meets all the requirements of 16 T.A.C. Substantive Rule §23.54. The PTS provider must ensure that access to E-911, 911 and/or 0- is not blocked and must comply with all legislative and rule requirement regarding the operation of E-911 and 911. This access configuration is not allowed if it prevents usage measurement by the local exchange carrier of a local exchange carrier-provided PTAS access line.

3. The PTS provider shall be responsible for the installation, maintenance and operation of the pay telephone used in connection with PTAS.

I. PAY TELEPHONE ACCESS SERVICE (Continued)

B. PROVISIONS OF SERVICE (Continued)

4. The PTS provider will be responsible for the payment of charges for all local and toll messages including local and long distance directory assistance charges. The PTS provider will not be responsible for charges incurred for calls placed in violation of the telephone cooperative-provided Originating Line or Billed Number Screening.

5. The PTS provider shall sign an agreement to indemnify and hold the Cooperative harmless from any and all loss, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records to the PTS provider by the Cooperative, including but not limited to, any disclosure of said detailed toll billing records by the PTS provider.

C. OPERATIONAL CHARACTERISTICS

1. Pay telephone instruments used in connection with PTAS must be registered in compliance with the Federal Communications (FCC) Part 68 Registration Program or connected behind an FCC-registered coupler.

2. Pay telephone instruments used in connection with PTAS must comply with all applicable Federal, State and Local laws and regulations concerning the use of these telephones by disabled persons and the hearing or speech impaired.

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I. PAY TELEPHONE ACCESS SERVICE (Continued)

D. VIOLATIONS OF TARIFF

If a PTS provider is in violation of a tariff provision, the Cooperative must notify the PTS provider of the violation in writing. Such notice must refer to the specific tariff provisions being violated. The notice must state that the PTS provider is subject to disconnection by the Cooperative of the instrument(s) in violation of the tariff unless the PTS provider corrects the violation and notifies the Cooperative in writing, within 20 days of receipt of the notice of the violation, that the violation has been corrected. The Cooperative may disconnect the instrument(s) that are in violation of the tariff on or after the 20th day after receipt of the notice by the PTS provider, if the PTS provider did not notify the Cooperative in writing within 20 days of receipt of the notice that the violation was corrected. However, if the PTS provider has filed a complaint with the Commission regarding the disconnection and has provided the Cooperative with a copy of the complaint that indicates that the complaint has been filed with the Cooperative, the Cooperative may not disconnect the instrument(s) pending resolution of the complaint by the Commission.

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MEMBER SERVICES TARIFF PAY TELEPHONE SERVICE

I. PAY TELEPHONE ACCESS SERVICE (Continued)

E. RATES AND CHARGES

| | | Monthly Rate | |
|----|----------------------------|--------------|--|
| 1. | PTAS Access Line | (2) | |
| | Originating Line Screening | N/C | |
| | Billed Number Screening | N/C | |
| | Coin Supervision | (1) | |
| | | | |

2. Service Charges

Service connection charges as shown in Section 5 of this tariff for business access lines will be applicable.

- (1) Applicable rate is that shown in the NECA Tariff No. 5,17.4.4 (N)
- (2) A PTAS Access Line shall be billed a monthly rate equivalent to the applicable Business N Access Line Rate (B1) listed in Section 4 of this Member Services Tariff. N

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